Cashmaster one

pro
plus
max®

The *one* you can count on

Cashmaster One®
Quick Start Guide

What's in the box?

Scoop (optional)   Hod   Device   Battery (optional)   Power Adaptor
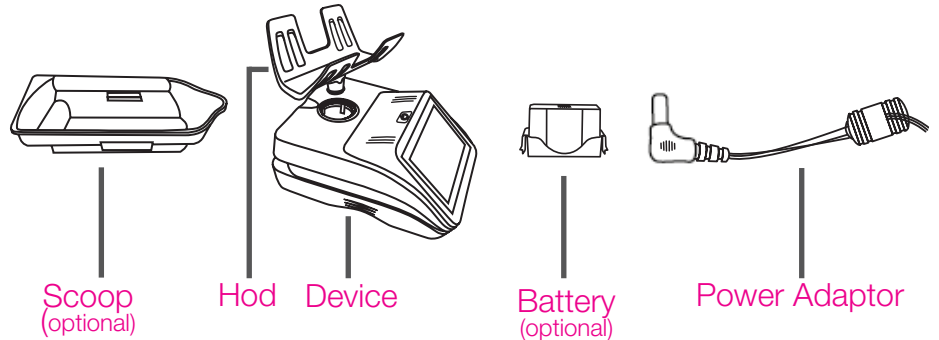
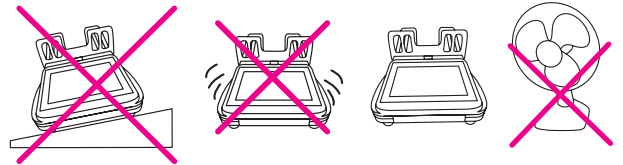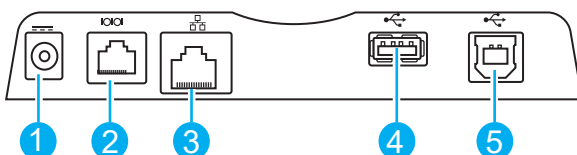## Setting up your Cashmaster One® device
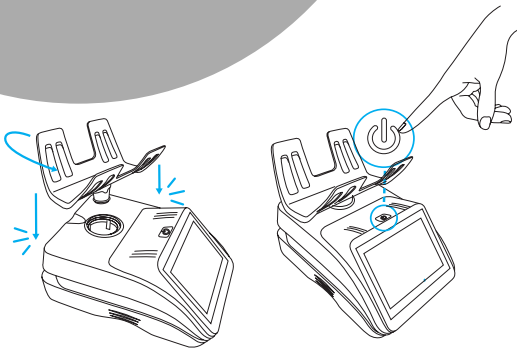
1. Place the counter on a stable surface.
2. Install the hod
   a) Insert the hod into the counter.
   b) Gently twist the hod and push down until the hod clicks into position.
3. Switch your Cashmaster One on.
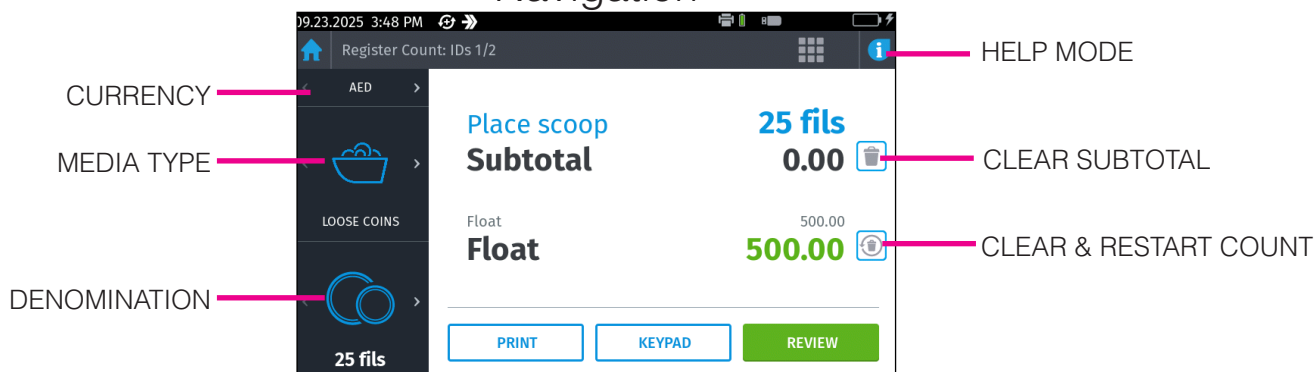
Cashmaster device tips
1. Charge the device for 6 hours before first use, if a battery is installed.
2. A fully charged battery lasts for up to 8 hours with normal use.
3. Only use the device power adaptor provided.
4. Always place the device on a stable and level surface, that is free of excessive vibrations.
5. Don't place the counter near air-conditioning systems or excessive drafts.
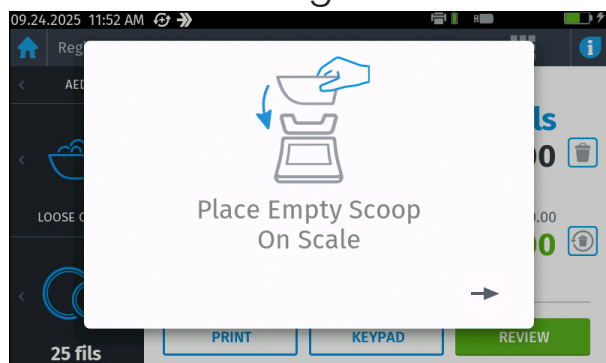
Item		Description
1		External Power Adaptor
2		External Printer
3		Ethernet Port (Cashmaster One Max)
4		USB (Software Updates)
5		USB (PC Connectivity)

Using your Cashmaster One® device

Navigation

HELP MODE

CURRENCY

MEDIA TYPE

CLEAR SUBTOTAL

DENOMINATION

CLEAR & RESTART COUNT

Counting Coins

Counting Banknotes

Calibrating Coin Container
The first time you select count mode you will be asked to place the empty coin scoop on the hod.

Recalibrating Coin Container
While in count mode, select loose coins media type and press the power button. Continue to select COIN CONTAINER and place the empty coin scoop onto the hod.

Counting Coins
1. Place the empty scoop on the hod to calibrate.
2. Count coins one denomination ar a time.
   - **25 fils**: No batch limit.
   - **50 fils**: Up to 15 per batch.
   - **Dh 1**: Up to 15 per batch.
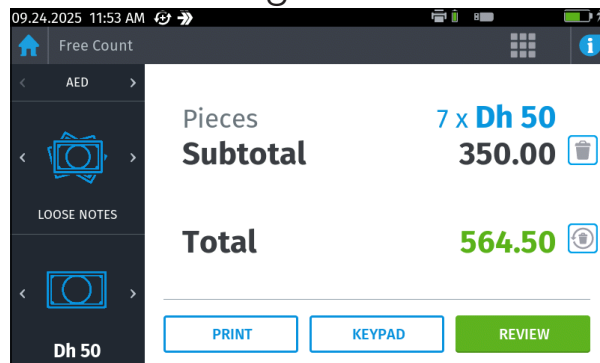3. Trickling method: drop small batches, wait for the beep, repeat until all are counted.

Training Video
Scan the QR code or use the clickable link below to view step-by-step instructions on how to perform a register count.

https://cashmaster.com/en-gb/60-second-uae-till-count-by-cashmaster

Counting Banknotes
1. Count banknotes one denomination at a time.
2. Banknote batch sizes:
   - Add banknotes to the counter up to 20 at a time(10 for Dhs 50).
   - Keep stacking them until all banknotes from that denomination are counted.
3. If the 'Too many, remove some' message appears, simply remove a couple of notes until the message clears and then add the notes back on
4. Paper and Polymer banknotes:
   Dhs 5 - 50: You can count paper/polymer notes mixed together.
   Dhs 100 and above: Keep paper/polymer notes separate, count one after the other.

Cashmaster Counting Tips
- Always sort money before counting and do not count mixed denominations.
- The device will automatically add the value to the running total and move on to the next denomination once the item is removed from the counter.
- For accuracy during polymer transition: keep Dhs 100+ notes sorted in the drawer (paper at rear, polymer at front).
- Banknotes 'slices' can be stacked upon the hod up to a maximum combined weight of 1.5kg (3.3lbs).
- Packaged coins/banknotes can be added to the count using the manual entry keypad (Cashmaster One Plus/Max).
- Loose coins must be counted using the scoop.

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