

A LONG-TERM PARTNERSHIP IN SMARTER CASH HANDLING

How Tesco improved counting accuracy, built cash handling into daily store routines, and continued upgrading its estate with Cashmaster One Pro.



RESULTS OVERVIEW

6,900+

Devices Supplied

20+ Yrs

Partnership

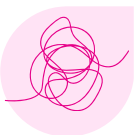
45-Day

In-Store Trial

THE STORY IN BRIEF

Tesco is one of the world's best-known retailers, operating thousands of stores across the UK and Europe.

Cashmaster's relationship with Tesco began more than 20 years ago, following successful trials in some of the company's largest stores. The goal was to improve how cash was counted, recorded, and managed in store at scale.



Complex Counts

Tesco needed more than a basic cash counter. The solution had to support loose and packaged cash, vouchers, coupons, checks, tokens, and foreign coins.



Store Variation

Store variation added complexity, with different kiosk and till setups across the estate.



Long-Term Reliability

Tesco needed a dependable solution that could fit existing processes, support reconciliation, and remain reliable over the long term.

THE CHALLENGE

THE SOLUTION

Cashmaster designed a bespoke solution for Tesco, originally centered on Cashmaster Sigma 105.

The solution supported loose and packaged cash, till numbers, operator IDs, and back-office reconciliation across different store formats.

Cashmaster also developed enhanced till cup intelligence, allowing different till cups with different weights to be used in the same stores.

As Tesco's estate evolved, the business began upgrading to Cashmaster One Pro, giving stores a modern platform while building on a proven solution.



THE OUTCOME

What began with successful trials in Tesco's largest stores grew into a long-term solution used across the estate.

Today, Cashmaster devices support daily routines including setting floats, processing pickups, counting takings, and preparing bank deposits.

With more than 6,900 devices supplied and usage averaging six times per day in store, the solution has become an integral part of Tesco's cash handling process.

The ongoing move to Cashmaster One Pro gives Tesco a trusted upgrade path as store needs continue to evolve.



Daily
Dependability



Estate-Wide
Rollout



Trusted
Upgrade Path



“We use Cashmaster machines to great effect. They are now an integral business tool which has allowed us to improve the efficiency of our cash handling policy.”

Richard Holbourne, Tesco Purchasing
Manager

AT A GLANCE

Customer: Tesco

Sector: Grocery retail

Partnership: 20+ years

Devices supplied: 6,900+

Original solution: Cashmaster Sigma 105

Upgrade path: Cashmaster One Pro

GET IN TOUCH

Ready to make cash handling faster, more accurate, and easier to control?

 enquiriesasia@cashmaster.com

 cashmaster.com