

A MORE CONTROLLED APPROACH TO CASH HANDLING FOR PARKnSHOP

How PARKnSHOP reduced manual cash handling, strengthened accountability, and rolled out a more consistent process across its store estate.



RESULTS OVERVIEW

300+

Stores Rolled Out

90

-Minute Training
Sessions

25

Training Sessions
Delivered

THE STORY IN BRIEF

PARKnSHOP, one of Greater China's leading supermarket chains, wanted to improve the way cash and vouchers were handled across its stores.

With cash still playing an important role in daily transactions, the business needed a faster, more consistent process that would support store teams, reduce manual work, and strengthen accountability.



Manual Counts



Limited Accountability



Higher Error Risk

THE CHALLENGE

PARKnSHOP teams were manually counting high volumes of cash and vouchers several times a day. This created a time-consuming process, increased the risk of errors, and added pressure during busy trading periods.

The business also needed a solution that could work across stores with different operational profiles, from front-of-house registers through to back-office storage.

A stronger audit trail was also important. PARKnSHOP wanted clear records to support cashier and manager sign-off, helping improve control without adding complexity for store teams.

THE SOLUTION

Following a five-store trial, PARKnSHOP selected Cashmaster One Max with integrated Cashmaster Printer One.

The solution was configured to support cash handling from registers through to back-office storage, while also allowing teams to count vouchers and coupons alongside cash. Cashmaster worked with PARKnSHOP's finance and operations teams to refine the setup around daily store routines.

Integrated report printing added an extra layer of control, producing auditable records for cashier and manager sign-off.



THE OUTCOME

The rollout delivered immediate benefits. Cash handling became faster, more accurate, and easier to manage, helping stores free up staff time for more valuable day-to-day tasks.

Printed records gave teams a stronger audit trail, improved reporting accuracy, and added greater control around cash handling.

The benefits were felt beyond the back office. Faster counts helped reduce pressure at shift changes, while shorter queues and better use of staff time supported the wider customer experience.

Following the successful trial, PARKnSHOP rolled out the solution across **more than 300 stores in Hong Kong and Macau.**

AT A GLANCE

Customer: PARKnSHOP

Sector: Grocery retail

Region: Hong Kong and Macau

Solution: Cashmaster One Max with Cashmaster Printer One

Rollout: 300+ stores



Faster Counts



Stronger Control



Shorter Queues

GET IN TOUCH

Ready to make cash handling faster, more accurate, and easier to control?

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