



FULL-CYCLE CASH VISIBILITY FROM REGISTER TO BANK

How a global wireless retailer standardised cash handling, improved reporting, and delivered major savings across 1,300 stores.



RESULTS OVERVIEW

16 hrs

Saved Per Store,
Per Week

\$17.9M

Annual Savings

1,300

Stores Supplied

THE STORY IN BRIEF

With ambitious growth plans and a planned merger ahead, this global wireless retailer was entering a period of major transformation.

As the business expanded, it needed a more consistent and controlled approach to cash handling across all locations, with better visibility from store level through to central teams.



Inconsistent Processes



Limited Visibility



Audit Pressure

THE CHALLENGE

The retailer was bringing together different store processes during a period of significant change.

One side of the business had used count-by-weight technology, while the other still relied on manual counting. This made consistency across the estate harder to achieve.

The business needed one process that could improve reporting, support audit requirements, and provide tighter control from point of sale through to bank deposit.

Integration was also essential, with any solution needing to connect with a third-party cash management platform.



THE SOLUTION

Following a competitive tender and in-store trial, Cashmaster One Max was selected as the best fit.

The solution supported the full cash handling process, from counting and loss prevention through to data capture and reporting.

Integration with a third-party cash management platform connected in-store activity with central reporting, improving visibility from POS through to bank deposit.

Rollout continued across all locations, with virtual training delivered to maintain consistency.



THE OUTCOME

The new process delivered significant savings. Each store saved 16 hours per week, while the wider business achieved annual savings of \$17.9 million.

Consistency improved across the estate, with store teams following a simpler, standardized process during a critical period of change.

The business also gained a full audit trail and live reporting above store level, giving central teams clearer visibility across the network.

What started as a store process improvement became a core part of the business, supporting stronger control across the full cash handling cycle.



Estate Visibility



Faster Counts



Stronger Control



“The Cashmaster One Max has provided the above-store visibility and data needed to accurately and efficiently manage cash across the full estate, from point of sale right through to the bank. The solution has become an integral part of the business, both in-store and at corporate level.”

Global Wireless Retailer

AT A GLANCE

Customer: Global wireless retailer

Sector: Wireless retail

Store network: 1,300 stores

Solution: Cashmaster One Max

Annual savings: \$17.9M

Time saved: 16 hours per store, per week

GET IN TOUCH

Ready to make cash handling faster, more accurate, and easier to control?

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